



COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 13-8

March 31, 2014

Petition of Charter Communications to establish and adjust the basic service tier programming, equipment and installation rates for the communities served by Charter that are currently subject to rate regulation.

FIRST SET OF INFORMATION REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO CHARTER COMMUNICATIONS

Pursuant to 801 C.M.R. § 1.01(8)(g), the Department of Telecommunications and Cable ("Department") submits to Charter Communications ("Charter") the following information requests:

Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. Do not wait for all answers to be completed before supplying answers. Provide the answers as they are completed.
3. These requests shall be deemed continuing so as to require supplemental responses if Charter or its witness receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
4. The term "provide complete and detailed documentation" means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or estimates. Provide and explain all supporting workpapers.

5. The term "document" is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, emails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.

6. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
7. File an original and three copies of the responses with Catrice C. Williams, Secretary of the Department not later than the close of business on Monday, April 21, 2014.

Requests

- D.T.C. 1-1 In its FCC Form 1240 for the Town of Hadley, Charter indicates that franchise costs for the projected period are based on a new unexecuted license. Has this renewed license been executed as of the date of these Information Requests? Provide the Department with a copy of the executed agreement, or state the date the license will be signed.
- D.T.C. 1-2 State whether the terms of the new license with the Town of Paxton are consistent with Charter's previous projections, or how the license terms vary from the previous projections.
- D.T.C. 1-3 Referring to its FCC Form 1240 for the Town of Harvard, explain in narrative form why the total franchise related costs are lower in Charter's true-up than its projection from the prior year.
- D.T.C. 1-4 Charter added a channel in February and deleted a channel in July in the communities of Belchertown, Hadley, Chicopee, Brimfield, East Longmeadow, Easthampton, Hampden, Ludlow, Southampton, and Wilbraham. For each community, explain why Charter did not take out the channel movement deletion segment in July when the channel, "Cool TV", was removed from the above systems without a corresponding channel increase.
- D.T.C. 1-5 Referring to its FCC Form 1205, explain what adjustments Charter has made this year to account for the removal of Massachusetts communities found subject to effective competition.
- D.T.C. 1-6 Referring to Schedule C, Line C of Charter's FCC Form 1205, the number of "Converter 3 – Advanced" units has increased from 2,561,194 units in 2012 to 3,485,303 units in its current 2013 filing. Explain in narrative form the reason for the 36% increase of 924,109 units from its previous filing.